

Clinical Indemnity Scheme

## Investing in R and D can limit the impact of recession on Quality and Safety in Healthcare

14<sup>th</sup> October 2009  
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Clinical Indemnity Scheme

### Clinical Indemnity Scheme

- Provides cover for all healthcare professionals working in the Irish Public health sector, for "professional clinical services".
- Enterprise liability.

Clinical Indemnity Scheme

### Clinical Indemnity Scheme

Objectives

- To drive and support a patient safety culture
- To reduce the number of clinical claims
- To manage clinical claims in a cost-effective and timely manner

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### Way back then.....

In 2004, all we could do was estimate likely scenario regarding adverse event statistics in the Public Health sector in the Republic of Ireland.

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### SIZE OF THE PROBLEM in RoI

- Harvard - 4% Adverse Events
- Australian Study-16% Adverse Events
- HIPE\* Data, 2006 – Day Cases, In-Patients.

Total = 1,083,633

Expect 37-150,000 clinical incidents per annum from Public acute sector.

\*Hospital Inpatient Enquiry system.

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### STARSWeb-National Clinical Incident Reporting System

Web-based clinical incident reporting system

- Electronic, highly secured, confidential
- Adverse events and "near misses"
- National Rollout of system

### STARSWeb-Data related Issues Confidentiality/Security

- Virtual Private Network (VPN)
- Encrypted data
- Digital certificate downloaded on personal PC and renewed every 12 months
- Password protected-forced to change every month
- Discontinuance of session-if no input in 15 minutes
- Each enterprise can access only its own data

### STARSWeb-Data related Issues IT Connectivity

- Internet
- Large enterprises-High speed leased lines
- Smaller enterprises-Broadband

### STARSWeb-Data related Issues Compliance with Legislation

- Freedom of Information
- Data Protection

### Quality Assurance

- Ongoing opportunity for feedback from end-users-requests for amendments to picklists.
- Ongoing upgrading of system

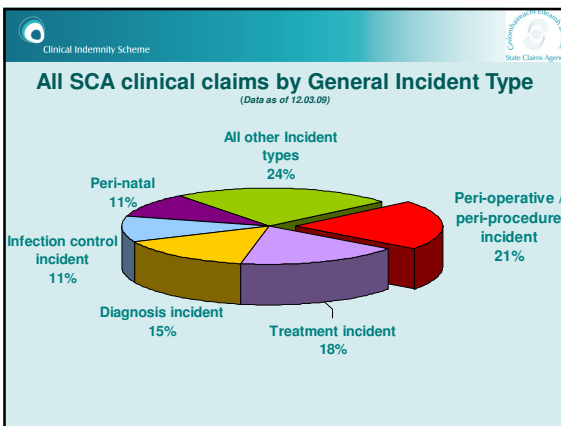
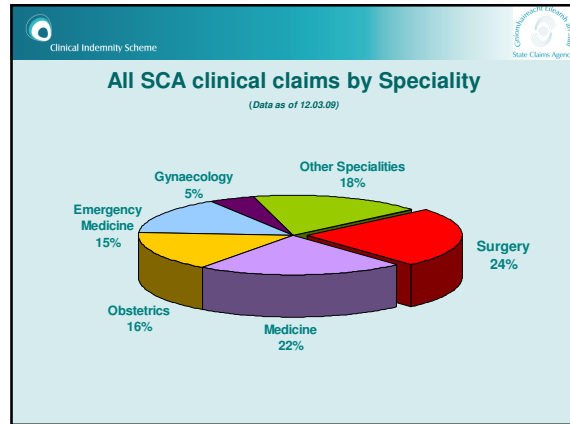
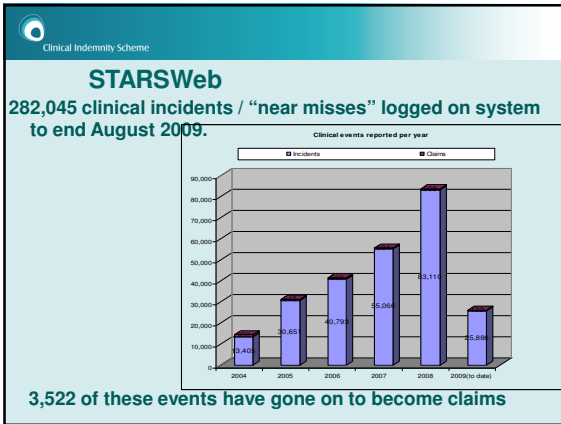
### Cost of STARSWeb

Total project cost to end 2009 €1.635m :

Includes

- Installation
- Training
- Live running for 6 years
- Consultancy fees
- Projected annual running costs from 2010 <€100,000

Where we are now.....



- Clinical Indemnity Scheme
- ## STARSWeb-Use of Data
- Never events.
  - Expansion of some aspects to accommodate needs of specialist groups, e.g., Medication safety, Obstetrics.
  - Benchmarking-*specialty*, Paediatrics, Obstetrics, Orthopaedics, Mental Health, Maternity, Hospices.
    - type of hospital, Tertiary, Academic teaching, Regional, Community.
  - Provides evidence base for research in patient safety

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## STARSWeb-Use of Data

Training/education to support Patient safety

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**Thank you**

[www.stateclaims.ie/clinicalindemnityscheme](http://www.stateclaims.ie/clinicalindemnityscheme)